

## Attention Behavioral Health Providers:

In an effort to eliminate any barriers to care that might exist in relation to the COVID 19 virus, Wyoming Medicaid is going to temporarily allow peer specialist services via telehealth, effective today, March 19, 2020 and forward. Peer specialist services will be limited in a group setting to 2-5 unrelated clients and/or collaterals as necessary, for the purpose of implementing the portion of the client's treatment plan that promotes the client to direct their own recovery and advocacy process or training to parents on how best to manage their child's mental health and/or substance use disorder to prevent out-of-home placement; to teach and support the restoration and exercise of skills needed for management of symptoms; and for utilization of natural resources within the community. The skills and knowledge is provided to assist the client and/or parent to design and have ownership of their individualized plan of care. Services are person centered and provided from the perspective of an individual who has their own recovery experience from mental illness and/or substance use and is trained to promote hope and recovery, assist meeting the goals of the client's treatment plan and to provide Peer Specialist services. This service is targeted at reducing or eliminating specific symptoms or behaviors related to a client's mental health and/or substance use disorder(s) as identified in the treatment plan. Services provided to family members must be for the direct benefit of the Medicaid client.

Claims that are submitted for payment may be reviewed through our utilization management vendor. Please follow the telehealth policy in the CMS 1500 Provider Manual, [https://wymedicaid.portal.conduent.com/manuals/Manual\\_CMS1500\\_01\\_01\\_20.pdf](https://wymedicaid.portal.conduent.com/manuals/Manual_CMS1500_01_01_20.pdf), using the GT modifier to identify the claims. For example, the H0038 HQ, GT will be billed for peer specialist (group) services via telehealth and peer specialist with one client will be billed H0038 GT.

Wyoming Medicaid will allow providers to use telephonic services during this time. Please add the GT modifier to any services that are provided via telephone and please don't forget to document the progress towards the client's goals. All documentation requirements will still apply to all behavioral health services.

### Provider Communication Information:

- Emails sent directly to providers from the [WYCUSTOMERSVC@conduent.com](mailto:WYCUSTOMERSVC@conduent.com) email.
- Email date: 3/20/20
- Approximate time: 10:00 am MT
- Audience:
  - 261QP0904X, 261QM0801X, 261QR0405X, 101Y0000X, 101YA0400X, 101YP2500X, 103G00000X, 103K00000X, 103TC0700X, 104C0700X, 106E00000X, 106H00000X, 163W00000X, 164W00000X, 171M00000X, 172V00000X, 364SP0808X, 2084N0400X, 2084P0800X