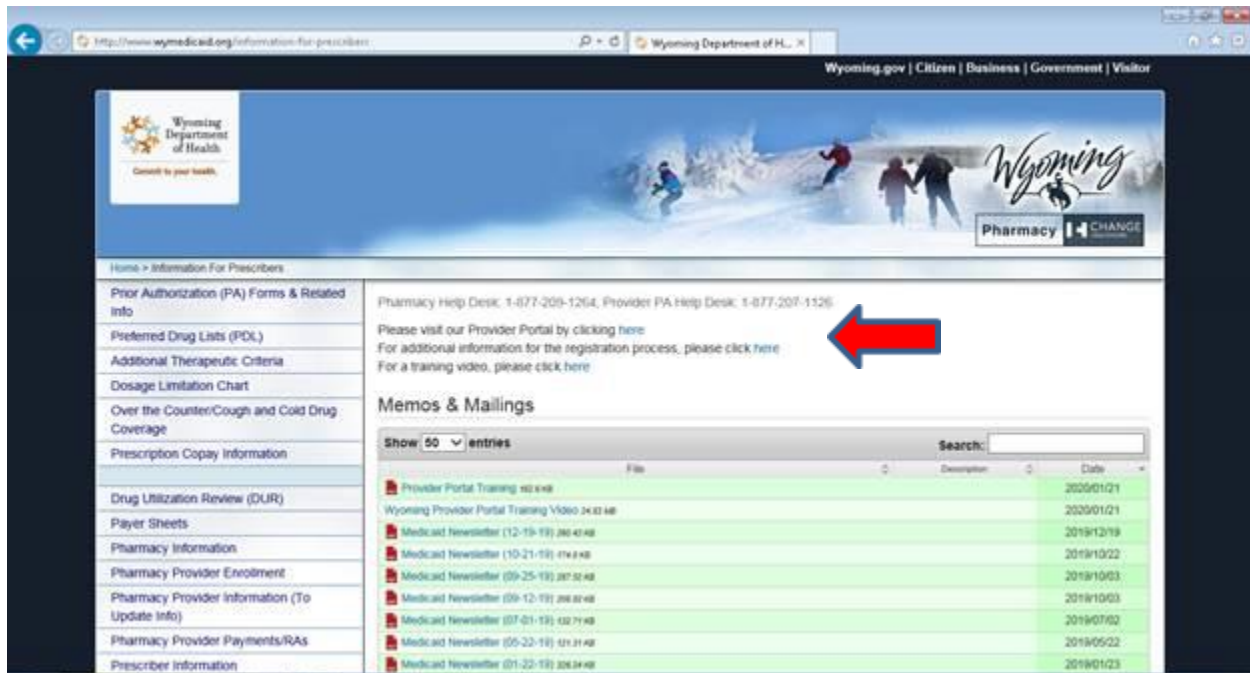


Dear Wyoming Medicaid Provider,

In this unprecedented time, Wyoming Medicaid recognizes that prior authorization submission has become challenging as prescribers and office staff may be working remotely.

To assist with the submission of **pharmacy prior authorization** requests, Change Healthcare has made available an electronic prior authorization submission portal.

This portal is located on Change Healthcare's website, <http://www.wymedicaid.org/> under the Prescriber Information tab. There, you will find training documents and videos as well as a link to register for the Change Healthcare Provider Portal. The link to register is found on the top banner.



The screenshot shows the Wyoming Department of Health website. The top navigation bar includes "Wyoming.gov | Citizen | Business | Government | Visitor". The main header features the Wyoming Department of Health logo and a banner with the text "Pharmacy | CHANGE". Below the banner, the page is titled "Home > Information For Prescribers". A left sidebar contains a list of links: "Prior Authorization (PA) Forms & Related Info", "Preferred Drug Lists (PDL)", "Additional Therapeutic Criteria", "Dosage Limitation Chart", "Over the Counter/Cough and Cold Drug Coverage", "Prescription Copay Information", "Drug Utilization Review (DUR)", "Payer Sheets", "Pharmacy Information", "Pharmacy Provider Enrollment", "Pharmacy Provider Information (To Update Info)", "Pharmacy Provider Payments/IRAs", and "Prescriber Information". The main content area includes contact information for the Pharmacy Help Desk (1-877-209-1264) and Provider PA Help Desk (1-877-207-1126). A red arrow points to a link that says "Please visit our Provider Portal by clicking here". Below this is a "Memos & Mailings" section with a search bar and a table of entries. The table has columns for "File", "Description", and "Date".

File	Description	Date
Provider Portal Training 10.1.14		2020/01/21
Wyoming Provider Portal Training Video 10.1.14		2020/01/21
Medicaid Newsletter (12-15-19) 10.1.14		2019/12/19
Medicaid Newsletter (10-21-19) 10.1.14		2019/10/22
Medicaid Newsletter (09-25-19) 10.1.14		2019/10/03
Medicaid Newsletter (09-12-19) 10.1.14		2019/10/03
Medicaid Newsletter (07-01-19) 10.1.14		2019/07/02
Medicaid Newsletter (05-22-19) 10.1.14		2019/05/22
Medicaid Newsletter (01-22-19) 10.1.14		2019/01/23

Wyoming Medicaid thanks you for continuing to provide services to Wyoming Medicaid clients and Wyoming citizens in this challenging time.

Sincerely,  
Wyoming Medicaid

Provider/Client Relations  
Government Healthcare Solutions

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Provider Communication Information:

- Email sent directly to providers from the [WYCUSTOMERSVC@conduent.com](mailto:WYCUSTOMERSVC@conduent.com) email.
- Email date: 4/07/20
- Approximate time: 11:15 AM MT
- Audience:
  - 1223G0001X, 122300000X, 315P00000X, 322D00000X, 282N00000X, 282NR1301X, 261QM0801X, 261QR0405X, 103G00000X, 103K00000X, 103TC0700X, 314000000X, 363L00000X, 363LA2200X, 363LF0000X, 363LG0600X, 363LX0001X, 363LP0200X, 364SP0808X, 207KA0200X, 207L00000X, 207SG0201X, 207N00000X, 207P00000X, 207Q00000X, 207R00000X, 207RC0000X, 207RE0101X, 207RG0100X, 207RG0300X, 207RX0202X, 207RN0300X, 207RP1001X, 207RR0500X, 207T00000X, 204D00000X, 207V00000X, 207VG0400X, 207VX0000X, 207W00000X, 207Y00000X, 2080N0001X, 208100000X, 363A00000X, 208D00000X, 208000000X, 2083P0901X, 2084N0400X, 2084P0800X, 208600000X, 207X00000X, 2086S0120X, 2082S0099X, 208G00000X, 2086S0129X, 208800000X, 213E00000X, 323P00000X, 261QA1903X, 261QF0400X, 261QR1300X, 152W00000X