

ATTN: Nursing Homes and Swing Bed Facilities

In an effort to eliminate any barriers to care that might exist in relation to the COVID 19 virus, Wyoming Medicaid is temporarily suspending the requirement for PASRR Level I and PASRR Level II for seven (7) days beginning with dates of service March 1, 2020. After seven days, the PASRR Level I and PASRR Level II must be completed. This only applies to the time during this situation and will go back to the requirement on admission when it has passed. Resident reviews for significant changes should be completed as soon as time allows and resources are available.

For the safety of the clients and staff, the PASRR Level II can be conducted remotely by telehealth or telephonically. Please make sure the individual remains directly involved in the evaluation process to the fullest extent.

Medicaid is diligently working on making the necessary updates to the provider files impacted by the COVID-19 exceptions outlined above. We anticipate in having all the files updated no later than 4/6/2020, at that time providers may resubmit any denied claims meeting the criteria.

Provider Communication Information

- Emails sent directly to providers from the WYCUSTOMERSVC@conduent.com email.
- Email date: 3/31/20
- Approximate time: 9:55 AM MT
- Audience:
 - 282N00000X, 282NR1301X, 275N00000X, 283X00000X, 101Y00000X, 101YA0400X, 314000000X, 364SP0808X, 2084N0400X, 2084P0800X, 261QF0400X, 261QR1300X