



Wyoming Medicaid

To view this email as a web page, go [here](#).

- [Medicaid Website](#)
- [Manuals & Bulletins](#)
- [Fee Schedules](#)
- [What's New](#)
- [Links](#)
- [Web Portal Tutorials](#)



ATTENTION ALL PROVIDERS

As you are aware Wyoming Medicaid implemented COVID-19 Exceptions due to the pandemic allowing Providers to remain active when the following information is found to be invalid:

- Addresses
 - Physical
 - Correspondence
 - Payment
- Phone/Fax Numbers
- Physician Licenses
- CLIA's

It is vital to maintain and update provider information as changes occur, to avoid delay in payment once COVID-19 Exceptions expire.

Provider Updates can be sent in by Mail/Fax or email:

Attn. Provider Relations
PO BOX
Cheyenne Wyoming 82003

- Fax – 307-772-8405 (Attn. Provider Relations)
- Email – wycustomersvc@conduent.com (Attn: Provider Relations)

For additional questions please contact Provider Relations at 1-800-251-1268



Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• 1-855-846-2563

WYhealth is a Medicaid health management and utilization management program offered by the Wyoming Department of Health through Optum. Medicaid clients and providers will benefit from a wide array of programs and services offered and coordinated by Optum. Visit <https://www.wyhealth.net/tpa-ap-web/> for more information



[Unsubscribe](#)

Be sure to add wycustomersvc@conduent.com to your address book to ensure the proper delivery of your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

Deployment Information:

- Deployment Date: 02/01/2021
- Deployment Time: 10:30 AM
- Audience: All Providers