



Wyoming Medicaid

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ATTENTION DENTAL PROVIDERS!!

Wyoming Medicaid would like to remind providers that D1330-Oral Hygiene Instructions, is allowed once per lifetime for clients aged 4-20. Providers should not be billing this code more than once for a single patient, regardless of time between visits, unless the client is seeing a **DIFFERENT** treating provider **AND** further instruction was provided to ensure proper care of the clients teeth. Additionally, it is the provider's responsibility to ensure accurate and complete record keeping in order to avoid duplicate billing of this code.

Providers are urged to utilize the available resources to ensure appropriate understanding of code limitations:

- Wyoming Medicaid [Dental Manual](#)
- Wyoming Medicaid [Dental Fee schedule](#)
- Dental IVR 1-800-251-1270
- Dental Services

Please contact Dental Services at 888-863-5806 or additional questions or concerns.



Help identify and combat Medicaid Fraud by visiting the website or contacting the Fraud Hotline:

• <https://health.wyo.gov/healthcarefin/program-integrity/>

• 1-855-846-2563

WYhealth is a Medicaid health management and utilization management program offered by the Wyoming Department of Health through Optum. Medicaid clients and providers will benefit from a wide array of programs and services offered and coordinated by Optum. Visit <https://www.wyhealth.net/tpa-ap-web/> for more information



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Be sure to add wycustomersvc@conduent.com to your address book to ensure the proper delivery of your Wyoming Medicaid updates and weekly payment summary information.

Wyoming Medicaid, Provider Relations, PO Box 667, Cheyenne, WY 82003

Please do not reply to this email with any customer service issues. Specific account inquiries will not be read. For assistance, contact Provider Relations at 1-800-251-1268

<https://wymedicaid.portal.conduent.com/>

Deployment Information:

- Deployment Date: 4/30/21
- Deployment Time: 10:30 AM
- Audience: Dental Providers
 - Taxonomies: 1223G0001X, 122300000X, 1223X0400X, 1223P0221X, 1223P0300X, 1223S0112X, 1223E0200X