



Provider Training Calendar 2025

April – June

How To Register for Provider Training

Wyoming Medicaid providers are encouraged to register for provider training via the GoTo Webinar application as soon as possible.

To register, complete the following:

1. View the Provider Training Calendar.
2. Select the training you wish to register for and attend. The GoTo Webinar page opens in a browser window displaying the selected training, selection for dates and times available, and requested information required to complete registration.
3. Select the applicable date and time from the available options in the drop-down list.
4. Enter the provider's First Name, Last Name, and Email Address in the applicable fields.
5. Select **Register**.

Upon completion of the online registration, Providers receive a confirmation email from the GoTo Webinar application. The confirmation email contains key information, including:

- Date and time of the selected Provider training
- Join Webinar link – At the specified date and time, select this link to join the online Provider training
- A link for to check your computer system to ensure there are no connection issues during the online webinar (this checks your Operating System [OS], web browser, and internet connection strength)
- Options for audio during the webinar (computer audio or telephone)
- Webinar ID Number
- Option to cancel registration for the online Provider training



Provider Training Calendar 2025

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April

*Refer the *Provider Training Table* at the end of this document for additional information such as training descriptions, audiences, and estimated training duration.

Monday	Tuesday	Wednesday	Thursday	Friday
	01	02	03	04
	Professional Open Session 1:30 PM – 2:30 PM		New Provider Training 10:00 AM – 11:30 AM	
07	08	09	10	11
		Dental Open Session 2:00 PM – 3:00 PM		Ambulance Provider Training 9:30 AM – 11:00 AM
14	15	16	17	18
New Provider Training 1:00 PM – 2:30 PM				
21	22	23	24	25
		Dental Open Session 9:30 AM – 10:30 AM		
28	29	30		
	Professional Open Session 11:00 AM – 12:00 PM			



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May

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Monday	Tuesday	Wednesday	Thursday	Friday
			01	02
			New Provider Training 1:00 PM – 2:30 PM	
05	06	07	08	09
				Dental Open Session 10:00 AM – 11:00 AM
12	13	14	15	16
	New Provider Training 10:00 AM – 11:30 AM			
19	20	21	22	23
		Ambulance Provider Training 1:00 PM – 3:30 PM		
26	27	28	29	30
			Professional Open Session 11:00 AM – 12:00 PM	



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June

**Refer the Provider Training Table at the end of this document for additional information such as training descriptions, audiences, and estimated training duration.*

Monday	Tuesday	Wednesday	Thursday	Friday
02	03	04	05	06
			New Provider Training 10:00 AM – 11:30 AM	
09	10	11	12	13
		Professional Open Session 1:00 PM – 2:00 PM		
16	17	18	19	20
New Provider Training 1:00 PM – 2:30 PM				
23	24	25	26	27
	Dental Open Session 2:00 PM – 3:00 PM			
30				
Ambulance Provider Training 11:00 AM – 12:30 PM				

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Provider Training Table

Training	Provider Type	Description	Length
Professional Open Session	Providers that bill Professional Claims	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A	1 Hour
New Provider Training	New Providers	An overview of the Wyoming Medicaid website and the Provider portal and the functions that can be used.	1.5 Hours
Dental Open Session	Dental Providers	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A	1 Hour
Ambulance Provider Training	Ambulance Providers	Training on the most common denials for ambulance providers, with a focus on understanding the WATRS system and mastering ambulance billing procedures	1.5 Hours