

Attention Home Health Providers – Immediate Action Required!

Electronic Visit Verification (EVV) will be made available for Home Health providers on December 18, 2023. Home Health providers will have the choice to use the State's free available EVV solution hosted by CareBridge, or use a chosen third-party EVV vendor, as long it complies with the 21st Century Cares Act and can integrate successfully with the CareBridge EVV solution.

Effective January 1, 2024, specific Home Health claims must use EVV. Any Home Health claims where the Member has Medicare on the claim and no condition code associated with the claim will need to enter claims directly into the Wyoming Benefit Management System (BMS). All other Home Health claims will need to be generated by the CareBridge EVV solution (from completed EVV Home Health visits within CareBridge or through data aggregation from a 3rd party EVV solution). Claims will be denied if they are not entered into the correct system.

Home Health providers must complete the following tasks **even if you are currently using EVV** for services associated with the Comprehensive, Supports, or Community Choices Waiver Programs:

- [EVV Provider Set up and Access Form](#)
- 3rd Party EVV Vendor Integration – *not required if you are using CareBridge as your EVV solution.*
 - If using a vendor other than CareBridge to submit EVV data, share the following link with your EVV Vendor and have them complete the [Third-Party EVV Vendor Intake Form](#)
- Training – Access the [training calendar](#) and videos and resources on the [CareBridge online resource library](#)

Complete the above steps to alleviate the chance of payment delays and denied claims.

Make sure your staff is trained on the EVV Home Health solution as soon as possible!

For more information on CareBridge, EVV, and the 21st Century Cures Act, or specific details Wyoming Home Health providers must stay current on, please visit the [CareBridge website](#).

Deployment Information

Deployment Date: December 12, 2023

Audiences: Home Health Providers