

## Urgent DME Provider Update

Effective September 1, 2023, code A4554 (disposable underpads, all sizes) will be closed and no longer billable to Wyoming Medicaid.

The following codes will still be opened to use for underpads:

- T4541 – Large disposable underpads, each -24" x 36" and larger- \$0.60
- T4542 – Small disposable underpads, each - 17" X 24" up to 23" X 36"- \$0.45

**Note:** These codes are limited to 7 per day or 210 per calendar month.

For all disposable equipment, providers must contact members to confirm that the item continues to be needed. Documentation of this must be in the Durable Medical Equipment (DME) provider notes.

Per Wyoming Medicaid/Telligen Supplies and Equipment Provider Manual (DME manual <https://wymedicaid.telligen.com/document-library/>):

**Confirmation of Continued Need** – A confirmation that the item continues to be needed by the member. Documentation of this must be in the DME provider notes for the member.

- Ongoing need for and use of an item must be documented in member records in order for Wyoming Medicaid to continue reimbursement for equipment or supplies.
- Information used to justify continued medical need must be timely for date(s) of service under review.
- Retrospective attestation statements by provider or the member is not sufficient.
- Contact with the member or designee regarding refills must take place no sooner than 24 calendar days prior to the delivery/shipping date.

Refill record must include:

- Member name and/or designee if different
- Description of item being requested
- Date of refill request
- Verification of quantity of item and that it will be exhausted by refill date

**Example:** If an item is ordered monthly, the provider must contact the member ahead of scheduled delivery to determine if item(s) are still needed. This contact must be in the DME provider's documentation.

Confirmation is needed to alleviate the chance of stockpiling.

**Stockpiling** – To accumulate and save excessive and inappropriate amounts of supplies for future use leading to waste and abuse of the healthcare system.

- **Example:** Requesting more than one month of supplies, not confirming continued need or amount and auto shipping

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