

## IMMEDIATE ACTION NEEDED – EVV USAGE REQUIRED

**Attention Home Health Provider:**

**PLEASE FOLLOW THE STEPS IN THE HOME HEALTH PROVIDER CHECKLIST BELOW TO AVOID PAYMENT DENIALS.**

***Please note that you must complete these enrollment tasks specifically for home health EVEN IF YOU ARE CURRENTLY ENROLLED WITH CAREBRIDGE for services associated with the Comprehensive, Supports, or Community Choices Waiver Programs.***

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### **Home Health Electronic Visit Verification (EVV) Is Live**

The Wyoming Department of Health (WDH) expects Home Health providers to begin using EVV to submit electronically validated visits and generate claims as soon as possible, if not already enrolled and using EVV. Providers who perform any of the following Home Health services will be required to use EVV:

<b>Revenue Code</b>	<b>Revenue Code Description</b>
0421	Physical Therapy
0431	Occupational Therapy
0441	Speech Therapy
0550	Skilled Nursing - General Classification
0551	Skilled Nursing
0561	Medical Social Worker
0570	Home Health Aide - General Class
0571	Home Health Aide
0579	Personal Care Attendant when billed with T1019

### **What's Next?**

WDH expects all contracted Home Health provider agencies to either utilize the CareBridge EVV solution at no cost to providers, or to successfully integrate your chosen EVV solution with CareBridge. The requirements for a compliant EVV system are outlined in the *21st Century Cures Act*, a federal law that requires all states to implement EVV.

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### **Home Health Providers Checklist**

Home Health providers must take **immediate** action, including communicating their chosen EVV vendor, confirming and identifying integration dependencies, and completing training. Please be prepared to complete the following steps:

#### **1. EVV Provider Setup and Vendor Selection:**

- All providers must complete the [EVV Provider Set Up & Access Form](#) to inform CareBridge of what EVV Vendor your agency plans to use, as well as to identify the appropriate billing contact for your office.

□ **2. Agency Integration:**

***This step is not required if you are using CareBridge as your EVV solution.***

- If your agency will be using an EVV vendor *other* than CareBridge, it's critical to share the following link with your EVV vendor as soon as possible: [Third-Party EVV Vendor Intake Form](#).
- **Important:** It can take up to eight (8) weeks to complete the integration process with CareBridge, so it's important to have your vendor start this process immediately.

□ **3. Training for Providers:**

- You can view recorded training videos and other materials in CareBridge's online resource library. The online library can be accessed 24/7 at the following link: <http://resourcelibrary.carebridgehealth.com/wyevv>

**Use EVV To Avoid Payment Denials**

Provider agencies must begin utilizing EVV to document visits for required services. This will require all claims with dates of service on or after January 1, 2024 to be generated through the CareBridge EVV solution, or they will be denied, causing payments to be delayed. You can prevent this by enrolling with CareBridge or confirming your EVV vendor has completed the integration process with CareBridge and that all the required steps have been taken.

**Want More Information?**

For more information on CareBridge, EVV, and the *21<sup>st</sup> Century Cures Act* or specific details Wyoming Home Health providers must stay current on, please visit CareBridge's website: <https://www.carebridgehealth.com/wyevv>

**Deployment Information**

**Deployment Date:** February 23, 2024

**Audiences:** Home Health