

Wyoming Medicaid Requirement for ALL Providers!

Wyoming Medicaid communicates to providers via email and also the [Wyoming Medicaid website \(https://wyomingmedicaid.com/\)](https://wyomingmedicaid.com/). Communications include but are not limited to new Medicaid Policy and Billing Requirements, updates to existing policy and billing, provider training opportunities, and provider education.

As mentioned in the Provider Manuals, providers are to keep email and phone numbers updated to ensure the PROVIDER's OFFICE can be reached and receive these notices. Medicaid is discovering the emails and phone numbers are for provider credentialing and billing agents or clearinghouses. Providers need to add at minimum one valid office phone number and one office email address to their provider enrollment file by logging into your Provider Portal and submitting a "Change of Circumstance" with [HHS Tech Group \(https://wyoming.dyp.cloud/\)](https://wyoming.dyp.cloud/) the Provider Enrollment vendor.

When Provider Services or the Field Representatives attempt to contact providers and are not able to speak to the provider or office staff, their provider status may be changed to "inactive" until the office contact information is updated resulting in a delay of Medicaid payments. To avoid this, act now and update your provider contacts to include an office contact.

Deployment Information

Deployment Date: December 22, 2022

Audiences: All Providers